PSYCHOSOCIAL SUPPORT FORUM

2019

AUGUST 27-29
WINDHOEK NAMIBIA

Breaking Barriers... Creating Connections
Smart phones enable coaches to efficiently and effectively deliver psychosocial and mental wellbeing services for youth and children in a refugee context in Uganda.
AVSI works for a world where every person, aware of her value and dignity, is the main protagonist of her own integral development and that of her community, even in crisis and emergency contexts.
Graduating to Resilience Activity

Lead Agency: AVSI Foundation
Partners: Trickle Up and Impaq
Duration: 7 years (2017 – 2024)
Target: 13,200 HHs, 50/50 Host/Refugees
Budget: 36,700,000 USD
Donor: Office of Food for Peace USAID/Uganda
Enrolled: 6,991 youth, 22,124 children

Goal: Extremely poor refugee and Ugandan households in Kamwenge graduate from conditions of food insecurity and fragile livelihoods to self-reliance and resilience

Purpose 1: Improved Household food level availability and nutrition status of Household members
Purpose 2: Improved economic status
### Graduating to Resilience-Components of Activity Arms

<table>
<thead>
<tr>
<th>Program Component</th>
<th>ARM 1 Standard Graduation</th>
<th>ARM 2 Group Coaching</th>
<th>ARM 3 Empowerment model</th>
<th>Control Group</th>
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</thead>
<tbody>
<tr>
<td>Consumption Support</td>
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<tr>
<td>Core Training and Skills</td>
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<td>Savings</td>
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<td>Asset Transfer</td>
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<td>Coaching</td>
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<td>Linkages</td>
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Graduating to Resilience

Smart phones...
Method and process

- The Activity procured and assigned 260 smart phones to coaches
- GPS coordinates for all participants and coaches residence were captured, overlaid and placed on a map
- Tools for activity monitoring were designed and uploaded on the phones
- Coaches were trained on how to use the smart phones and tools
- Coaches implement activities and fill data tools on the smart phones and upload data directly into the project server
- Real time feedback on households that have been engaged in activities/actions taken and follow up actions required are provided in real time to coaches and the project management team
Results

• Based on GPS coordinates, the Activity management assigned coaches to participants based on proximity – allowing for efficient service delivery
• 97 psychosocial support service providers were mapped and are being engaged to provide services and have reached 113 participants through referrals
• 6,600 households are routinely tracked using service delivery data uploaded on the database
• Households who do not appear to receive services are followed up and different actions taken ex. Asset transfer discontinuation
Results

(mean) gps_infoLatitude

_Collect the GPS coordinates of this Household_latitude
Conclusions

- Ease in detecting psychosocial needs of household since all activities delivered to households are track time

- Increased work motivation among the coaches

- Widened capacity of social workers to respond to varying psychosocial needs of households (referrals inclusive)